



QP - NOS COMPLIANCE CERTIFICATE

The Curriculum for the Certificate program in
Customer Care Executive (Call Centre) carried out by

Aakanksha Utprerak Samajik Sanstha

Is Compliant with National Occupational Standards for job role of
Customer Care Executive (Call Centre) {QP No: TEL/Q0100}

Date of Issuance: 27th July 2015

* Valid up to next review date of Qualification Pack

Telecom
Sector
Skill
Council

Lt Gen Dr SP Kochhar AVSM & Bar, SM, VSM (Retd)
Chief Executive Officer, TSSC

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